

PSCU, also known as Public Service Credit Union, is a member owned financial co-operative for current and former public servants and their families where our members save and borrow with us along with accessing other financial services. PSCU is regulated by the Central Bank of Ireland. This Privacy Notice describes how we collect and use personal data about you during and after your relationship with us. We are committed to protecting the privacy and security of your personal information.

What is Data Protection?

All organisations must use or process your personal data by respecting the rules of the General Data Protection Regulation 2018 (GDPR), the Data Protection Acts 1988-2018 and the ePrivacy Regulations. PSCU respects these rules.

Your Personal Data

Personal data is any information which can be used to identify you. Examples of personal data include:

Name	Date of birth
Email address	Address
Phone number	Photographs or videos that you are in
Recordings of your voice	

Protecting Your Personal Data

PSCU protects your personal data by having policies and procedures in place which are followed by all credit union staff.

Personal Data Collection

PSCU collects certain information about you which is necessary to open a credit union account and provide you with services. PSCU only collects personal data it needs to open and provide account and membership services and to get in touch with you and your parents/guardians when we need to.

Some examples of information PSCU collects and uses are:

Name	Address
Date of birth	Identification documents like passport or birth certificate (for you and your parent/legal guardian).
Name and address of your parent/legal guardian.	

Information is also collected by cookies when members use our website and App. Cookies are small pieces of information collected when a person uses a website or App.

Will your information be shared?

Sometimes the credit union has to give your information to other people, such as to our data processors, our regulators and the government. When your data is given to someone else, they must use it only in the way in which we tell them to and look after it and keep it safe.

How long will we keep your information?

We don't keep it forever. PSCU only keeps personal data for as long as we need to by law or necessity. We have a policy that tells us when to keep it and when to get rid of it.

What are your personal data rights?

You and your parents or guardians have rights under data protection law which include:

- Ask to see the information the credit union has about you
- Be given a copy of all of your personal data held in a user friendly way
- Tell us if information is wrong or has changed
- Ask the credit union to remove information which is not needed anymore
- Tell us if you don't want your personal data being used, stored or other processed anymore
- Take back your consent to us to use your personal data where you have provided your consent, for example, consent to receiving marketing information
- Object to the reasons we use to process your information

Would you like to know more?

If you or your parents/guardians would like to find out more information about how we collect, use and store your personal information, please speak to the Data Protection Officer (DPO) at the credit union by contacting at the details provided below or alternatively visit our website at www.pscu.ie.

Our contact details are:

Address: St. Stephen's Green House, Earlsfort Terrace, Dublin 2, D02 PH42

Phone: 01 6622 177

Email: dpo@pscui.ie

Data Protection Commissioner contact details:

Address: Dublin 21 Fitzwilliam Square South Dublin 2 D02 RD28
Portarlington Canal House, Station Road, Portarlington, Co Laois R32 AP23

Phone: 01 7650100/1800 437 737

Web: <https://dataprotection.ie>