

COVID-19 update

Banks, post offices and credit unions have been deemed “essential service providers”. As a result, the two PSCU offices remain open to members but with social distancing arrangements in place.

To help protect both credit union members and staff, the opening hours of the office at the CIE Club in Earl Place will be reduced from Monday, 6 April. The office will be open from 10am to 2pm daily until further notice. This is the busiest part of the day by far at Earl Place so it is hoped that not too many members will be affected. Rest assured that normal hours will be restored when the COVID-19 emergency passes.

It is vital that members visit the offices only if absolutely necessary, in the interests of the health and safety of staff and the other credit union members and to comply with the spirit of the Government requirements.

If one or both offices must close to members completely, the plan is to keep the back office open so that member service can continue to the greatest extent possible, both online and by telephone. The credit union will let you know if this happens.

You are encouraged once again to register for CU online banking where you can enquire on your accounts, transfer funds, pay bills, apply for loans, upload documents, sign loan agreements and other useful options. Follow the link from the web site home page to register.

Finally, let's continue to hope that members can stay as safe as possible over the days and weeks ahead.

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