

# **STANDARD FINANCIAL STATEMENT FORM**

Member Number:

**PLEASE FILL IN BLOCK CAPITALS** 

| SECTI | ON A: MY DETAILS  |  |  |                      |
|-------|---|--|--|----------------------|
|       | Borrower Information:   | 1  | Borrower 1                               | Borrower 2           |
| A1    | Name  |  |  |                      |
| A2    | Correspondence Address  |  |  |                      |
| A3    | Property Address (if different to                                 | o correspondence address)  |  |                      |
|       |   |  | Please indicate pref                     | erred contact method |
| A4    | Home telephone  |  |  |                      |
| A5    | Mobile  |  |  |                      |
| A6    | E-mail  |  |  |                      |
| A7    | Marital Status  |  |  |                      |
| A8    | Date of Birth   |  |  |                      |
| A9    | Total number of all persons in I                                  | household  |  |                      |
| A10   | No. and age of <u>dependants</u>                                  | Dependant 1  |  |                      |
|       |   | Dependant 2  |  |                      |
|       |   | Dependant 3  |  |                      |
|       |   | Dependant 4  |  |                      |
| A11   |   | third level education? [Yes/No]<br>ber of expected years remaining.  |  |                      |
| A12   | without being a dependant fin                                     | [Yes/No] If Yes, please include the  |  |                      |
| A13   |   | we medical or care needs that have<br>uation? [Yes/No] If Yes, please include<br>I medical expenses in field D4. | Child 1<br>Child 2<br>Child 3<br>Child 4 |                      |
| A14   | Are you currently employed? [<br>please provide details.          | /es/No] If you are self-employed,  |  |                      |
| A15   | What is your current occupatio<br>please include your previous of | n? If you are unemployed or retired,<br>ccupation.   |  |                      |
| A16   | Are you in permanent employr                                      | nent? [Yes/No]   |  |                      |

| A17 | Name of current employer and your length of service.   |  |  |  |  |
|-----|--|--|--|--|--|
| A18 | For what reason(s) are you having, difficulty meeting your mortgage<br>and/or other debt repayments? Please select all that apply.   | Unemployment<br>Reduced<br>Income<br>Illness<br>Divorce/<br>Separation | Bereavement School/College Fees Household bills Other (Please specify) | Unemployment<br>Reduced<br>Income<br>Illness<br>Divorce/<br>Separation | Bereavement School/College Fees Household bills Other (Please specify) |
| A19 | How long do you expect these difficulties to continue? (If you<br>are not in a position to answer this question, please contact your<br>mortgage provider to seek support on how to answer this question.) |  | ☐ 3-6 months<br>☐ 12+ months   |  | $\square$ 3-6 months<br>$\square$ 12+ months                           |

# **SECTION B: MY MORTGAGE**

| This s | This section relates to the mortgage on your primary residence, that is, the residential property you occupy as your primary residence, or the only residential property in the State you own. |                                       |                   |  |  |  |  |
|--------|--|---------------------------------------|-------------------|--|--|--|--|
| B1     | Mortgage provider  |                                       |                   |  |  |  |  |
| B2     | Mortgage Account Reference Number(s)   |                                       |                   |  |  |  |  |
| B3     | Account reference of any other mortgage account(s)<br>on your primary residence (for example top-up<br>account)  |                                       |                   |  |  |  |  |
| B4     | Total outstanding mortgage balance (€) (do not<br>include arrears) This total should include the balances<br>of B2 and B3 (if applicable)  |                                       |                   |  |  |  |  |
| B5     | Estimated current value of primary residence (€)   |                                       |                   |  |  |  |  |
| B6     | Monthly mortgage repayments due (€)  |                                       | H4                |  |  |  |  |
| B7     | Monthly mortgage repayments being paid (€)   |                                       |                   |  |  |  |  |
| B8     | Remaining term of mortgage   |                                       |                   |  |  |  |  |
| B9     | Current Interest Rate (%)<br>Is this rate fixed, or variable?<br>Please select Variable for tracker rate.  | ☐ Fixed<br>☐ Variable<br>☐ Part fixed | and part variable |  |  |  |  |
| B10    | Arrears balance (€) (if applicable)  |                                       |                   |  |  |  |  |
| B11    | Is your mortgage currently <u>restructured</u> ? [Yes/No]  |                                       |                   |  |  |  |  |
| B12    | Do you have a Payment Protection Insurance policy?<br>[Yes/No]   |                                       |                   |  |  |  |  |

### **SECTION C: MY MONTHLY INCOME** If you face seasonal or irregular income, please engage with your mortgage provider for further assistance on completing this section. Please consult the Standard Financial Statement Consumer Guide on how to calculate monthly income. **Borrower 1 Borrower 2** TOTAL Your Monthly Income: **C**1 Gross monthly salary (for self-employed please refer to Revenue Form 11) C2 Net monthly salary (for self-employed please refer to Revenue Form 11) (3 Monthly social welfare benefits. Please list under rows C3 (a), (b) and (c): C3(a) Benefit (please specify) C3(b) Benefit (please specify) Benefit (please specify) C3(c) **Child Benefit** (4 **C**5 Mortgage Interest Supplement 6 Working Family Payment **C**7 Maintenance received 68 Other (please specify) (9 Monthly rental income (from other properties) (report figure from F5) C10 Monthly income from non-property assets (report figure from G7) **Total Monthly Income** C11 H1 (sum of C2 to C10)

#### SECTION D: MY MONTHLY HOUSEHOLD EXPENDITURE - GUIDANCE

The figures you include in section D are based on your household's individual circumstances. When calculating the average monthly cost for each of the expenses, you should seek to include the examples of items listed below in your figure for 'average monthly cost'. To calculate your monthly average costs consult the Standard Financial Statement. You only need to include costs that are relevant to your household.

|     | Expense                            | Examples of items to include in average monthly cost figure   |
|-----|------------------------------------|---|
| D1  | Food                               | Groceries, takeaways and eating out (restaurants, cafés, canteens)  |
| D2  | Clothing                           | Clothes and footwear  |
| D3  | Personal care                      | Personal hygiene, baby/infant costs, and grooming items   |
| D4  | Health                             | Medicines and medical visits and appointments   |
| D5  | Household goods                    | Furniture, appliances, cleaning products  |
| D6  | Household services                 | Bin charges, household repairs and maintenance, local property tax, management fees, TV licence, TV channels and streaming services, bank charges or fees   |
| D7  | Communications                     | Phone (mobile and landline) and internet  |
| D8  | Education                          | Uniforms, books, school/college/course fees and contributions, extracurricular activities and costs linked to 3rd level accommodation   |
| D9  | Transport                          | Petrol, motor tax, NCT, vehicle repairs and maintenance, parking and tolls, public transport costs (including school transport), taxis, rental costs  |
| D10 | Household energy                   | Electricity and home heating  |
| D11 | Insurance and pension              | Any type of insurance, including motor, home, health, mortgage protection, payment protection, income protection, life assurance, pension contribution, where not deducted from salary at source                                    |
| D12 | Savings                            |   |
| D13 | Social inclusion and participation | Social events, sports and hobbies, special occasions such as Christmas or any religious holidays and birthdays, and other events or activities  |
| D14 | Childcare                          |   |
| D15 | Rent                               | For example, in the case of separated borrowers, where one borrower is not living in the household and is paying rent for other accommodation   |
| D16 | Other                              | Any other expenses not already captured. May include maintenance paid to spouse/<br>child, costs associated with another property, elderly care, nursing home fees, carer<br>fees, legal costs, children's/ teenagers' pocket money |

| SECTI | SECTION D: MY MONTHLY HOUSEHOLD EXPENDITURE  |                        |                              |  |  |  |  |  |
|-------|--|------------------------|------------------------------|--|--|--|--|--|
|       |  | Average Monthly Cost € | Arrears (where applicable) € |  |  |  |  |  |
| D1    | Food   |                        |                              |  |  |  |  |  |
| D2    | Clothing                                     |                        |                              |  |  |  |  |  |
| D3    | Personal care                                |                        |                              |  |  |  |  |  |
| D4    | Health                                       |                        |                              |  |  |  |  |  |
| D5    | Household goods                              |                        |                              |  |  |  |  |  |
| D6    | Household services                           |                        |                              |  |  |  |  |  |
| D7    | Communications                               |                        |                              |  |  |  |  |  |
| D8    | Education                                    |                        |                              |  |  |  |  |  |
| D9    | Transport                                    |                        |                              |  |  |  |  |  |
| D10   | Household energy                             |                        |                              |  |  |  |  |  |
| D11   | Insurance and pension                        |                        |                              |  |  |  |  |  |
| D12   | Savings                                      |                        |                              |  |  |  |  |  |
| D13   | Social inclusion and participation           |                        |                              |  |  |  |  |  |
| D14   | Childcare                                    |                        |                              |  |  |  |  |  |
| D15   | Rent   |                        |                              |  |  |  |  |  |
| D16   | Other (please specify)                       |                        |                              |  |  |  |  |  |
| D17   | Total Monthly Expenditure (sum of D1 to D16) | H2                     |                              |  |  |  |  |  |

If there is any additional information not captured above that may impact your monthly expenditure, please include here [you may also use this text box to explain a high level of costs for certain items above]:

|    | Debt Type  | Due € Being |   | Remaining        | Total Outstanding | Arrears   | Provider | Purpose of loan/debt | Is this debt               | Is this debt                                   |
|----|--|-------------|---|------------------|-------------------|-----------|----------|----------------------|----------------------------|--|
|    |  |             |   | Term<br>(Months) | Balance €         | Balance € |          |                      | <u>secured</u><br>[Yes/No] | currently<br><u>restructured</u> ?<br>[Yes/No] |
| 1  | Court mandated debt<br>(Please specify)                |             |   |                  |                   |           |          |                      |                            |  |
| 2  | Credit union loan                                      |             |   |                  |                   |           |          |                      |                            |  |
| 3  | Personal bank loan                                     |             |   |                  |                   |           |          |                      |                            |  |
| 4  | Moneylending loan                                      |             |   |                  |                   |           |          |                      |                            |  |
| 5  | Loans from family/<br>friends                          |             |   |                  |                   |           |          |                      |                            |  |
| 6  | Hire purchase/PCP<br>agreement                         |             |   |                  |                   |           |          |                      |                            |  |
| 7  | Credit card  |             |   |                  |                   |           |          |                      |                            |  |
| 8  | Mortgage<br>repayments on other<br>properties (see F5) |             |   |                  |                   |           |          |                      |                            |  |
| 9  | Revenue debt   |             |   |                  |                   |           |          |                      |                            |  |
| 10 | Other debt (please<br>specify)                         |             |   |                  |                   |           |          |                      |                            |  |
| 11 | Other debt (please<br>specify)                         |             |   |                  |                   |           |          |                      |                            |  |
| 12 | Other debt (please<br>specify)                         |             |   |                  |                   |           |          |                      |                            |  |
| 13 | Total (sum of E1 to E12)                               | H           | 5 |                  |                   |           |          |                      |                            |  |

|    | This section relates to properties you own or partially own which are <u>not your primary residence</u> . When completing this section, please ensure the following: <ul> <li>The figures for monthly rental income and monthly expenditure should also be included in Sections C (My Monthly Income) and D (My Monthly Expenditure)</li> <li>The figures for monthly mortgage repayments due and being paid should also be included in Section E (My Monthly Debt Payments)</li> </ul> |                                |                                 |                   |                   |                      |                            |                                      |                           |                          |              |                      |                                    |  |
|----|---|--------------------------------|---------------------------------|-------------------|-------------------|----------------------|----------------------------|--------------------------------------|---------------------------|--------------------------|--------------|----------------------|------------------------------------|--|
|    | Property<br>(include  | <u>Property</u><br><u>type</u> | <u>Ownership</u><br><u>type</u> | Estimated current | Loan<br>balance € | Arrears<br>balance € | Monthly rental<br>income € | <u>Monthly</u><br><u>expenditure</u> | ls this debt<br>currently | Monthly mo<br>repayments |              | Mortgage<br>provider | ls this<br>property                |  |
|    | details in<br>table below)  |                                |                                 | value €           |                   |                      |                            |                                      | restructured?<br>[Yes/No] | Due €                    | Being Paid € | -                    | currently<br>for sale?<br>[Yes/No] |  |
| F1 | 1   |                                |                                 |                   |                   |                      |                            |                                      |                           |                          |              |                      |                                    |  |
| F2 | 2   |                                |                                 |                   |                   |                      |                            |                                      |                           |                          |              |                      |                                    |  |
| F3 | 3   |                                |                                 |                   |                   |                      |                            |                                      |                           |                          |              |                      |                                    |  |
| F4 | 4   |                                |                                 |                   |                   |                      |                            |                                      |                           |                          |              |                      |                                    |  |
| F5 | TOTAL   |                                |                                 |                   |                   |                      | (9                         |                                      |                           |                          | E16          |                      |                                    |  |

| My other properties (other than primary residence) |         |                  |  |  |  |  |
|--|---------|------------------|--|--|--|--|
| Property   | Address | Date of Purchase |  |  |  |  |
| 1  |         |                  |  |  |  |  |
| 2  |         |                  |  |  |  |  |
| 3  |         |                  |  |  |  |  |
| 4  |         |                  |  |  |  |  |

|    | Section H: Summary of financial situation (to be completed by the borrower) |   |  |  |  |  |  |
|----|---|---|--|--|--|--|--|
| H1 | Total Monthly Income (C11)  |   |  |  |  |  |  |
| H2 | Total Monthly Expenditure (D17)   | - |  |  |  |  |  |
| H3 | Sub-Total (H1 minus H2)   | = |  |  |  |  |  |
| H4 | Monthly Mortgage Repayments Due (B6)  | - |  |  |  |  |  |
| H5 | Other Monthly Debt Repayments Due (E13)                                     | - |  |  |  |  |  |
| H6 | Total Surplus/Deficit (Take away H4 and H5 from H3)                         | = |  |  |  |  |  |

| I/we understand that the information provided will only be u<br>Resolution Process.  | sed for the purpose of assisting P | Public Service Credit Union to assess my financial situat | ion under its Mortgage Arrears |
|--|------------------------------------|---|--------------------------------|
| <b>Protecting Your Information</b><br>"Public Service Credit Union will keep your information confidential a<br>with Public Service Credit Unions' obligations under the Data Protecti<br>at www.dataprotection.ie". |                                    |   |                                |
| I/we declare that the information I have provided represents   | my/our financial situation, and c  | ommit to informing my lender if my situation changes      |                                |
| I/we acknowledge that Public Service Credit Union Credit Uni   | on will be conducting a credit ref | erence check. (Central Credit Register)                   |                                |
| Borrower 1   |                                    | Borrower 2  |                                |
|  |                                    | Signed:   | Date:                          |
| Name:  |                                    | Name:   |                                |
|  | I                                  |   |                                |
| [ <b>Note:</b> Declarations confirming the accuracy of the information prov consumer's signature (for example to give permission for the lender to   |                                    |   |                                |

to be incomplete if such declarations are not signed by the consumer).]

# **APPENDIX 1**

#### Industry Standard Financial Statement This Statement is for use in the MARP

| Section   | This section asks for?   | Tick when completed |
|---|--|---------------------|
| Section A<br>My details                             | Details about your personal circumstances, your name, address, occupation and the number of people living in your household.   |                     |
| Section B<br>My mortgage                            | Details about your mortgage on your primary residence, that is, the residential property you occupy as your primary residence, or the only residential property you own. This section also helps you to better understand the key elements of your mortgage. |                     |
| Section C<br>My monthly<br>income                   | Details on all your monthly income.  |                     |
| Section D<br>My monthly<br>household<br>expenditure | Details of all your expenditure or outgoings, calculated on a monthly basis. Details of all expenses that may be incurred during the expected period of financial difficulty should be included in the Standard Financial Statement.                         |                     |
| Section E<br>My monthly<br>debt pay-<br>ments       | Details about monthly amounts of all your other debt repayments (other than your mortgage repayment on your primary residence).  |                     |
| Section F<br>My other<br>properties                 | Details on properties you own which are not your primary residence.  |                     |
| Section G<br>My other<br>assets                     | Details of all other assets you own, either on your own or with someone else for example savings, cars, and shares.  |                     |
| Section H<br>Summary of<br>your SFS                 | This section will help you to review the figures you inputted in sections B, C, D and E.   |                     |

# APPENDIX 2 - GLOSSARY

Please find below useful guidance (terms explained and examples) to help you to complete your Standard Financial Statement.

|                |                              | Section A My details   |
|----------------|------------------------------|--|
| A2             | Correspondence address       | This address will be used for all correspondence relating to this Standard Financial Statement.  |
| A10            | Dependant                    | A person who financially relies on you.  |
|                |                              | Section B My mortgage  |
| B11            | Restructured                 | Select Yes if you have previously agreed with your mortgage provider to change the terms and conditions of your mortgage due to financial difficulties – for example reduced monthly payments.   |
|                |                              | Section C My monthly income  |
| C1             | Gross monthly salary         | Before tax and any other deductions at source.   |
| C2             | Net monthly salary           | If you have a deduction from your salary at source for example for health insurance, pension, credit union or Revenue payments do not include them again.  |
| C5             | Mortgage Interest Supplement | If you were previously eligible for and receiving this payment under the Mortgage Interest Supplement scheme, you should now receive it as part of the Supplementary Welfare Scheme.   |
| С8             | Other                        | For example pension, room rent (for primary residence), grants, financial contribution from dependants. Please do not repeat any monthly income already covered under previous headings.   |
|                |                              | Section E My monthly debt payments   |
|                | Secured                      | Select Yes if a security for example a property, a vehicle or a guarantee is attached to the debt.   |
|                | Restructured                 | Select Yes if you have previously agreed with your loan provider to change the terms and conditions of your loan due to financial difficulties for example reduced monthly payments.   |
| E1             | Court mandated debt          | For example fines instalment orders, judgements.   |
| E4             | Moneylending loan            | Typically small loans at a high rate of interest over a short period of time.  |
| E6             | Hire purchase/PCP agreement  | Type of credit, often associated with car financing. Under a hire purchase (HP) agreement, you hire the car, pay an agreed<br>amount usually in monthly repayments, and only become the legal owner of the car at the end of the agreement.<br>The legal owner of the car is the finance company that gave you the money to buy the car and you cannot sell the car<br>without the finance company's permission. |
| E7             | Credit cards                 | Including credit cards linked to shops.  |
| E9             | Revenue debt                 | For example all arrangements you may have in place with the Revenue to pay taxes you were not in a position to pay fully.  |
| E10, E11, E12. | Other debt                   | For example additional loans or credit cards, overdrafts, payment of arrears on utilities, Buy Now Pay Later or shop credit.   |

| Section F My other properties (other than primary residence) |                     |   |  |  |
|--|---------------------|---|--|--|
|  | Ownership type      | For example, sole or joint ownership. Where you do not 100% own a property, please state the % of the property that   |  |  |
|  |                     | you do own.   |  |  |
|  | Property type       | For example rental property   |  |  |
|  | Monthly expenditure | For example upkeep, maintenance, property tax.  |  |  |
|  | Restructured        | Select Yes if you have previously agreed with your mortgage provider to change the terms and conditions of your mort-<br>gage due to financial difficulties for example reduced monthly payments. |  |  |
| Section G My other assets                                    |                     |   |  |  |
| G2   | Shares              | For example credit union shares, bank shares, employee share schemes.   |  |  |

### **APPENDIX 3**

Please see below list of all documents needed to support your Standard Financial Statement. Please note we may request additional documentation if needed to assess your financial circumstances

| Section   | Documentation needed to complete this section<br>(You only need to provide the documents relevant to your individual situation with your completed Standard Financial Statement)  | Tick when completed |
|---|---|---------------------|
| Section A<br>My details                             | No document required to complete this section   |                     |
| Section B<br>My mortgage                            | Your annual mortgage statement<br>A statement from your mortgage provider showing the total left to pay on your mortgage<br>A statement of mortgage payments or confirmation from your mortgage provider of the amount of monthly mortgage payment<br>(Your mortgage provider should be in a position to give you with all the above information, so please engage with your mortgage provider)<br>Printout showing current estimated value of your property  |                     |
| Section C<br>My monthly<br>income                   | <ul> <li>Employee: proof of income in the form of recent payslips</li> <li>Self-employed: audited or certified accounts, business account statements, personal tax return or tax balancing statement, Revenue Form 11</li> <li>Unemployed: most recent social welfare receipt for each social welfare payment received</li> <li>Retired: proof of receipt and amount of monthly pensions</li> <li>Proof of receipt of maintenance payments</li> <li>Proof of other income (see also Section F and Section G)</li> <li>Proof of monthly financial contribution received from dependants and/or non-dependants living in the household (for example bank statements)</li> </ul> |                     |
| Section D<br>My monthly<br>household<br>expenditure | Recent bills (electricity, gas/oil, internet, phone, mobile)<br>Documents proving the amount spent on childcare and/or elderly care<br>Proof of insurance (including motor, home, health, mortgage protection, payment protection, income protection, life assurance) and pension payments<br>(pension contribution not deducted from salary at source)<br>Proof of maintenance payments<br>Proof of rent paid  |                     |
| Section E<br>My monthly<br>debt pay-<br>ments       | Proof of any court payment due<br>Statement related to any loans you have (credit unions, personal loans, credit cards, overdrafts, PCP/hire purchases)<br>Statements should include the amount outstanding, the payments being made, the time left on each loan, the arrears balance, the reason for the loan  |                     |
| Section F<br>My other<br>properties                 | Printouts showing estimated value of your properties<br>Statement from your mortgage provider showing the full amount left to pay on each mortgage<br>Statement of arrears on your mortgage accounts<br>Proof of rental income<br>Statement of mortgage payments or confirmation from your mortgage provider(s) of the amount of monthly mortgage payment   |                     |
| Section G<br>My other<br>assets                     | Receipts and/or statements of purchase price for any asset<br>Statement of current estimated value  |                     |